

A METHOD AND SYSTEM FOR DELIVERING CUSTOMER
SERVICES TO INDEPENDENT INSURANCE AGENTS

Abstract of the Disclosure

5 The present invention relates to a method and system for coordinating customer services
provided by a plurality of independent insurance agents by an insurance carrier. The present
invention describes a method and system provided by an insurance carrier for creating an agents
virtual electronic community. The agents virtual electronic community includes an environment
that facilitates doing business between an insurance carrier, an insurance agent, a vendor, and a
10 consumer in a more efficient manner. The method of the invention simultaneously places the
various parties in one virtual location where automobile insurance related services can be
obtained.

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